

# **UPGRADING OF PRINTER FIRMWARE**

**BEFORE YOU CAN USE THIS NEW RIBBON YOUR PRINTER FIRMWARE WILL HAVE TO BE UPDATED.**

Due to improvements made to the media ribbon, the factory has asked us to upgrade all printers.

Any windows computer can be used, even one at home. If you are unable to access any computer a replacement

printer with the firmware already installed can be sent. Unfortunately, there will be a freight charge of \$20.00.

## **OPERATIONAL STEPS**

1. Turn printer off
2. Extract Firmware Zip folder
3. Plug printer cable into back of printer underneath the hand control.
4. Plug USB end into printer
5. Switch on Printer
6. Once you have extracted the firmware folder
7. Open 'Firmware' folder
8. Open Burn EXE file in Firmware (coloured one)
9. Select START
10. Wait until you here the printer reset its self
11. Do not touch the printer or power or the computer the GREEN light shows a steady light.
12. Once it has rest printer switch off and remove printer cable.